

SmartMat Lifetime Warranty

The SmartMat lifetime warranty terms and conditions

The SmartMat lifetime warranty ensures your smart purchase gives you a lifetime of trouble-free use, your SmartMat product is guaranteed against manufacturer defects for the lifetime of the initial floor covering installed over the SmartMat underfloor heating products, the following conditions apply:

- Your installation must be installed by a qualified electrical contractor in accordance with the SmartMat installation instructions, all electrical tests must be completed and recorded along with the installer details on the SmartMat Commissioning Record (supplied with the product).
- Your Commissioning Record must be fully completed and placed adjacent to the distribution board and contain the location of the installed underfloor heating.
- Your original written proof of purchase must be retained with your Commissioning Record.
- In the case of a tiled installation, you must retain a reasonable amount of floor tiles to replace if required upon repair.
- Your SmartMat product must be connected to and protected by an RCD Residual Current Device at all times.
- You are the original purchaser of the SmartMat product, SmartMat warranty is not transferable.























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